



MARK R. PAWLINA
CHIEF OF POLICE

CHATHAM POLICE DEPARTMENT

249 GEORGE RYDER ROAD
CHATHAM, MASSACHUSETTS 02633-2099
508-945-1213 • 508-945-2791 FAX



CHATHAM POLICE DEPARTMENT REASSURANCE PROGRAM

How it works

The Chatham Police Department offers the Reassurance Program to members of our community (of all ages), especially senior citizens, persons with disabilities, persons that live alone, persons that care for spouse, family member or other person in the household, or persons that face other challenges that put them at increased risk in their homes.

Participation in the program is completely voluntary and there is no cost to members. The Chatham Police Department is pleased to offer this program, in conjunction with the Chatham Council on Aging and Chatham Fire Department, as a service to the residents of Chatham.

Members of the reassurance program call a designated telephone number at the Chatham Police Department on a daily basis, generally between 5:00 AM & 10:00 AM and give their name to the police dispatcher. If the member has not called in by 10:00 AM a call is placed to his/her residence. If no contact is made by telephone, a police officer is sent to the members' residence to ensure they are o.k. If the responding officer has reason to believe that the reassurance member is home and for some reason unable to answer the telephone or unable to come to the door, the police officer or fire department rescue personnel will make entry into the home. In these situations, access to the residence is gained through the use of a fire department lock box. A "lock box" is a piece of hardware, mounted to the exterior of the home, containing a spare key to the residence. The lock box is a heavy duty unit that can only be unlocked by the Chatham Fire Department.

There are approximately 80 current members of the Chatham Police Department Reassurance Program. During summer the number of members increases to over 100. The Chatham Police Department is pleased to offer this valuable service to residents of Chatham.

If you have any questions about the program or need assistance with the registration form, please call the police department at (508) 945-1213 or COA at (508) 945-5190. Registration forms are available at the Chatham Police Department, 249 George Ryder Road or at the Chatham Council on Aging, Senior Center, 193 Stony Hill Road. Registration forms are also available on the Town of Chatham website www.chatham-ma.gov on the Departments tab for Police or Council on Aging.

Legal Next of Kin – please check box if they have a spare key to the residence

1. _____
Name Address Tel # Cell #

2. _____
Name Address Tel # Cell #

Religion: _____ Clergyman: _____

Vehicle Information If reassurance member does not drive, please write N/A

Year _____ Make _____ Registration # _____

Chatham Mailing Address (If different from residential address)

Home Heating / Water Heating (gas, oil, propane, electric, other) _____

- *Direct Vent
- *Chimney

**If unsure, call Chatham Fire Dept. for an on-site check*

We ask for your mailing address so that we can mail you an invitation to the annual “Reassurance Program Holiday Luncheon” held in early December at The Chatham Bars Inn. The annual holiday luncheon is free for all reassurance members and is an exciting and fun time.

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...Why We Ask

The Chatham Police Department acknowledges that some of the information we request from members is very personal and private. All information is kept strictly confidential and is never given out to anyone outside the Chatham Police Department. Providing information on the registration form is completely voluntary however, please understand that the more information you provide will only assist emergency personnel in helping you.

**CHATHAM POLICE
DEPARTMENT
REASSURANCE PROGRAM**

**PLEASE CALL BETWEEN
5:00 am – 10:00 am**

508-945-1213

OR

508-945-1217