

SWIFT 911 Chatham Emergency Notification System

In an effort to provide reliable and effective communication to residences, the Town of Chatham has implemented Swiftreach Networks, Inc. as our emergency notification provider.

Swift911 is a high speed notification system designed to make calls to specific people or areas in the event of an emergency or for sharing important information.

The Chatham Emergency Management Agency and other town departments will use this system to notify residence by telephone of important information regarding you and your property. The system can make thousands of calls in a minute to convey vital information. These messages may include information on floods, fires, water emergencies, road closures, missing persons, evacuation orders, weather and other emergencies.

It is important, that residence and business owners verify their contact information in the data base. Accurate telephone numbers in the database help to ensure, but cannot guarantee, that emergency information will be passed on to everyone in a timely manner.

Residents can add additional telephone numbers including a cell phone, and can also receive notification by email, text or pager. The address documented must be in Chatham, but the phone number can be for anywhere. Emergency messages can reach TTY (teletypewriter) phones used by the hearing impaired. Additionally, the system employs a Do Not Call component for those who do not wish to receive the alert.

All the calls you receive will have a Caller ID indicating the Town of Chatham. Please fill out the form below to add or update your contact information. You may also remove yourself from the list. If you do not have access to a computer, you may call the Chatham Fire Department at 508-945-2324 to provide the information.