



Town of Chatham

Council on Aging
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Durable Medical Equipment Loan Program Policy and Procedures

COA MISSION STATEMENT

We support Chatham residents aged 60 and over with a range of health and wellness, social, educational and outreach programs and services to enhance the quality of their lives. We welcome the support of Chatham residents of all ages to promote our mission through community service and resource development.

PROGRAM PURPOSE

To assist Chatham residents with Durable Medical Equipment (DME) via:

- Information to assist people in accessing their own resources.
- Referral to other organizations.
- Utilizing the Council on Aging's free Equipment Loan Closet.

The DME items being loaned have been donated to the COA. This means that most of the equipment is gently used. All DME items are loaned on an "As Is" basis. The type of DME items available for loan varies depending on the items donated to the COA.

POLICY

- Resident must determine need, including size, special features, etc.
- Resident seeks guidance from a medical professional on specific needs.
- The COA reserves the right to refuse to accept DME being offered for donation.
- The COA reserves the right to refuse to loan DME.
- DME will be loaned on a first come, first served basis and may not be reserved.
- **Due to the high demand and high cost of wheelchairs, wheelchairs may be borrowed for a maximum of one week.**

DME that may be available through the COA Equipment Loan Closet: canes (assorted), walkers and accessories (assorted), rollators, wheelchairs, shower chairs/benches, assistive technology

DME and items not accepted for donation or offered for loan includes (but is not limited to): commodes, adult incontinence products, crutches.

PROCEDURES

- Donations and Loans are ***by appointment only***. Call 508-945-5190 to inquire about DME availability and to arrange a time to donate or pick up the equipment.
- Complete, sign and return the Chatham Council on Aging “WAIVER OF LIABILITY, ASSUMPTION OF RISK & INDEMNITY AGREEMENT”.
- Client will return DME in clean condition when no longer needed, **with the exception of wheelchairs, which will be returned after one week.**