

SHORT-TERM RENTAL FAQ:

- **Where can I find the regulation for Short-Term Rentals (STR) in Chatham?**

The regulation passed by the Board of Health is posted on the Health Division web page at: <https://www.chatham-ma.gov/DocumentCenter/View/5511/ShortTermRental-Final-Effective-July-1-2023>

- **Where can I register and what is the deadline for registration?**

Town Staff are creating an online registration platform allowing easy registrations and renewals. The new platform is not yet available; however, we anticipate its availability by mid-July 2023.

Registration of STR for the summer 2023 season is not required. You must register by March 1, 2024, for the summer 2024 rental season.

- **Will an Inspection be required prior to issuance of the rental certificate?**

We will not have required inspections, prior to issuance of a rental certificate, as we gear up the program. We will follow up on complaints or concerns identified as part of the registration process or during the rental period. We reserve the right to inspect as needed. You will be required to sign an affidavit attesting to meeting the requirements of the STR regulation.

- **What does the Health Department look for when performing an inspection?**

There are several requirements of the State Sanitary Code (105 CMR 410) that apply to an inspection of a short-term rental. These include:

- Ensuring basic structural safety and overall security of the space you are providing.
- Having smoke and carbon monoxide detectors, less than 10-years old, on every level and within 10-feet of any sleeping areas.
- Providing two-means of egress – especially if on a second floor or greater.
- Properly installed and functioning utilities, appliances, fixtures and plumbing as required.
- Means for proper storage and disposal of trash and recycling.

- **What do I do if an occupant files a complaint with the Health Division?**

The Health Division is required to investigate any complaints related to possible violations of the State Sanitary Code or State Nuisance Code. As part of that process, you will be contacted by our office for information and to schedule a site visit.

Please contact the Chatham Health Division for further details at 508-945-5165